

# COVID - 19

At Bayala we are prepared and ready to welcome you as soon as the Lockdown is lifted and travel is permitted again. Our staff will receive continued training and we are working closely with local medical authorities on best practices in the case of a positive diagnosis.

The layout of the lodges lend themselves to the convenient use of alternating stand-alone rooms being occupied on a rotational basis. Further measures to safe guard our surrounds and all activities are in line with World Health Organisation recommendations.



## CONTACT

+27 (0)35 562 0498 / 20  
reservations@bayala.co.za  
www.bayala.co.za

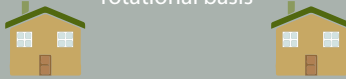
## ON SAFARI

As far as possible we will seat no more than 2 people per row on a game viewer; with a maximum of 6 guests



## LIMITED SOCIAL CONTACT

Unless a group are travelling together, alternating suites will be used in each lodge.  
Rooms will be allocated on a rotational basis



## DINING

Without compromising the Bayala experience, meals will be served family style at tables set 2m apart. All meals are prepared in a strictly controlled hygienic environment.



## CLEAN HANDS

Hand sanitizer is available throughout the lodges; in rooms, on game viewers and communal areas.

Bespoke Cycle of Life masks, which meet the gazetted standards are available for purchase.



## TEMPERATURE SCREENING

As a necessary precaution, temperature screening will be undertaken on staff and guests. Utmost respect at all times will be observed.



## STAFF MONITORING

Staff returning from time off will be thoroughly screened and isolated if necessary.

Shifts have been adjusted to minimize daily external exposure.



## ISOLATION SUITES

Two, and if necessary more, stand-alone suites are dedicated isolation suites.



## SUPPORT & EDUCATION

Dr Gwala, a trusted member of the Bethesda Hospital Staff has travelled to and educated our staff on the virus, preventative measures & procedures to follow if they have symptoms. He has also assisted with advice and training in measures to be taken by housekeeping teams and staff

## DOCTOR ON CALL

Local Medical practitioner Dr Kelly Gate is on call for any advice, consultation, dispensing and treatment at any stage.



The safety of you, our guest, and our staff remains our priority at all times.